

Cardiff Community Housing Association pre-AGM Shareholder question/comment submissions and responses

Following the AGM event on the 16th September 2021. Mike Owen, Chair of the Board, summarised the following questions and comments received from Shareholders in advance of the meeting. Responses were give where applicable and are outlined below.

Shareholder 1

Q1) A small request regarding the financial statements document – for enhanced legibility please do not format text as justified – you automatically put anyone with dyslexia at a disadvantage.

Response: On our publications we are mindful of specific reads needs in terms of font type and size etc. With two children with dyslexia I know the importance this can make. I will ensure future years' accounts are left aligned in line with British Dyslexia Association guidelines.

Q2) Intangible assets – Computer software lifespan is quoted, but not hardware? Both re subject to similar depreciation and lifespan.

Response: Computer equipment is classed as non-housing property, plant and equipment and is depreciated over 4-6 years (page 26).

Q3) For Staff with an annual salary of over £50k pa clarity over role and responsibilities would be appreciated.

Response: The four senior people quoted in the table are:

Hayley Selway – Chief Executive – overall leadership of the organisation.

Brian Pickett – Deputy Chief Executive and Company Secretary – responsible for the financial sustainability, delivery of IT strategy and our governance structures including the Board.

Jonathan Jones – Corporate Director of Assets and Property – responsible for asset management and repairs of our homes.

Elizabeth Evans - Corporate Director of People and Places – responsible for all tenant services and community development work as well as the internal human resources and wider workforce development function.